

F9 License Portability

September, 2007

A given F9 product license, once purchased, is connected to its hardware and current environment. From time to time, it may be necessary to transfer an active license to new hardware and this functionality is made available within all F9 Vista Compatible releases.

Before a license can be activated on new hardware, the running copy of F9 must first be deactivated. In order to do this, you will need your F9 product Serial Number from the original Purchase of F9. This can also be found in the e-mail a user would have received at time of purchase; the e-mail subject being: **confirmation@f9.com**.

If you are unable to locate the F9 Serial Number, please contact our sales for assistance; e-mail: renewal@f9.com or call +1 604-699-3317.

Once the F9 Serial Number is located, steps to transfer F9 are easy.

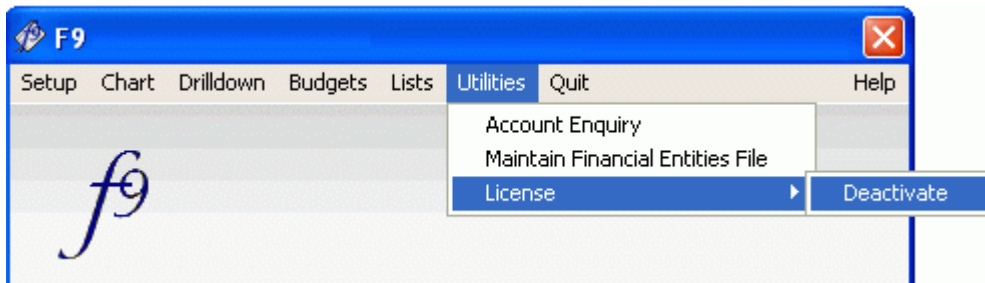
Load F9 in Excel

Ensure you have connection to the Web

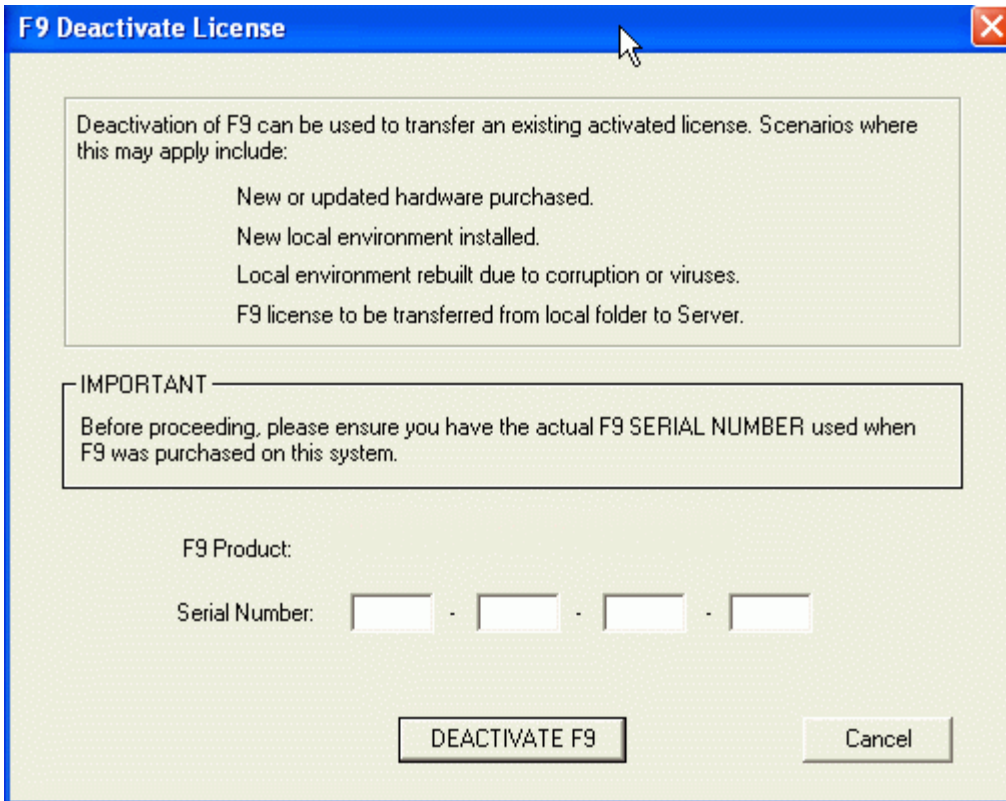
Run F9 Server from the F9 Toolbar



Select Utilities / License / Deactivate



Enter your F9 Serial Number and click: **DEACTIVATE F9**



Next, Install F9 on the new hardware

Within the Trial screen, select **Purchase F9**

Provide your F9 Serial Number which was used to Deactivate

Select **Web** to register your reactivation

A new **Activation Code** will then be provided to complete the reactivation.

Once F9 has been deactivated on a given machine, it will no longer run and the trial basis will not restart. If you wish to re-install F9 on the original PC, you can re-purchase F9 as described above with the original Serial number and thus not transfer to new hardware.

If your version of F9 is no longer running due to a PC crash or corruption, a transfer will not be possible however F9 Sales can provide assistance to process a reactivation request.

Please contact F9Technical Support for more information via Support@F9.com or call +1 604-699-3320.